

Our express service for your time sensitive cargo offering a 2 hour* close out.

Fast Ride is our express handling service for shipments under 300kg*. You will receive the highest boarding priority, a confirmation email on departure and our 100% money back guarantee should your shipment not fly as booked. This also applies to Fast Ride transshipments through our hub at Heathrow.

In the unlikely event that your shipment does not fly, we will contact you during office hours within 2 hours of ATD to explain what has happened. Out of office hours we will contact you the next day.

The added benefits of using Fast Ride is the 2 hour* close out time for deliveries. We will even guarantee that your shipment will be available within 2 hours* after the flight arrives.

Fast Ride truly is the perfect service for you when time is of the essence.

KEY FEATURES



Boarding priority and money back guarantee	Highest priority with 100% money back guarantee
Close out times	2 hours*
Dedicated booking line	Offered in the UK, USA and South Africa
Priority unloading and pick up	Yes
Email status updates	Available on request
Service recovery	We will contact you during office hours within 2 hours of ATD in the unlikely event your shipment doesn't fly - out of office hours we will contact you the next day
Online track and trace	Yes
Freight availability	2 hours*
Booking window	Up to 4 hours before STD
Restrictions	No dangerous goods / animals / liquids over 1 litre (per package)
Weight and volume limits	300kg per shipment / 70kg per piece*
Minimum connection time at LHR	4 hours

*Please check for local variances

For more information about Fast Ride and how we can help you help your customers, please contact your local Virgin office, details can be found at www.virginatlanticcargo.com.

Terms and conditions will apply, please refer to your tariff for details or contact your Virgin representative.

